Installing and configuring Godex Rt200i

Best results are achieved by having the Godex printer connected to your network via an ethernet cable to your router/switch. While this device can also function using a USB connection directly to the pc, our **recommended** setup is as a networked TCP/IP device on your network.

These printers often come with a sample ribbon and sample labels. We do not recommend using the ribbon, skip its installation. This model printer can print using Thermal burn in directly to the labels, no ribbon needed. The sample labels are not the standard size, do not use.

https://www.godexintl.com/product/RT200i_RT230i?locale=en

https://www.youtube.com/watch?v=tyL5gJDH4iQ Loading Media

https://www.youtube.com/watch?v=LB6Oq9bP2cs Calibrating printer

The necessary files should be in the Setup Folder on the desktop.

Follow the instructions on the screen. The Driver Wizard guides you through the installation procedure. Select "Install printer drivers



Accept the license agreement

Windows Printer Drive	ers			×]
Installation	Directory		SE	AGULL	
Please select the dire	ctory to unpack the so	ftware.			
The software will be ur either type in the new p	npacked to the director path or click Browse to	y listed below. T select a differen	o unpack to a d t directory.	ifferent directory,	
Installation Directory:	C:\Seagull			Browse	
	Space required on dri	ive:		41.0 MB	
	Space available on s	elected drive:		91.7 GB	
		< Back	Next >	Cancel	
 Instructions After the drivers are Options ✓ Run Driver Wiza 	s below to install the s unpacked, install them ind after unpacking driv instructions (contained	using the Driver)	
Seagull Driver Wizard		< Back	Finish	Cancel	
	Wizar	ome to the d	_		

This wizard helps you install and remove printer drivers.

What would you like to do? Install printer drivers O Remove printer drivers

Please save all work and close all applications before proceeding. This process may require Windows to be restarted.

Next >

Cancel

< Back

Choose Install printer driver and then Next.

Leave both checked and choose Finish. At this point the Seagull Driver Wizard will launch.

Accept default directory for installation



Choose Network (Ethernet or Wi-Fi) from the options. Do not press next – read this.

NOTE: Follow the instructions

- 1. Connect your printer to the network
- 2. Turn it on
- 3. Press Next to continue

Select the printer – scroll down to the GoDex RT200i and choose Next to continue.

In this section we need to configure the port the printer will be assigned to - choose "Configure Port".

Seagull Driver Wizard X	
Specify Printer Name Names are used to identify the printer on this computer and on the network.	Let the system choose the Printer Name.
Enter a name for this printer.	Choose share printer – I let the
Printer name: Godex RT200i	program choose the name here as
Use this printer as the default printer	well.
	Choose Next
Specify whether or not you want to share this printer with other network users. When sharing, you must provide a share name.	
O Do not share this printer	
Share name: Godex_RT200i	
< Back Next > Cancel	
Seagull Driver Wizard X	
Completing the Seagull Driver	With this information, we are now
Wizard	ready to install the driver.
A new printer will be installed using the following settings:	Choose Finish
Name: Godex RT200i	
Share name: Godex_RT200i	
Port: 192.168.1.121 Default: No	
Manufacturer: Godex	
Model: Godex RT200i	
Version: 7.3.8 M-1 (05/12/2015)	
To begin the driver installation process, click Finish.	
< Back Finish Cancel	
Seagull Driver Wizard X	
Seagull Driver Wizard Completed	The installation takes a few
Successfully	seconds to complete.
The following operations were completed successfully:	
Installed printer 'Godex RT200i'.	
Install Another Printer Close	

Installing NetSetting Interface

The NetSetting software is used to manage the network configurations when connecting the printer via Ethernet port. It is available on product CD or can be downloaded from official website. To install the NetSetting, please follow below steps.

H NetSetting - X	
Welcome to the NetSetting Setup Wizard	Double click the provided file named: NetworkSettingSetup_US.msi to launch the program.
The installer will guide you through the steps required to install NetSetting on your computer.	Choose Next
WARNING: This computer program is protected by copyright law and international treaties. Unauthorized duplication or distribution of this program, or any portion of it, may result in severe civil or criminal penalties, and will be prosecuted to the maximum extent possible under the law.	
Cancel < Back Next >	
[™] NetSetting – × Select Installation Folder	Let the system choose the default location. Choose Next
The installer will install NetSetting to the following folder. To install in this folder, click "Next". To install to a different folder, enter it below or click "Browse".	
Eolder: C:\Program Files (x86)\Godex\NetSetting\ Browse Disk Cost	
Cancel < Back Next >	



Choose Next to begin installation

Takes a very short time – choose Close to finish up.

Next open the File Explorer and locate the C:\Program Files (x86)\GoDex\NetSetting directory and pin the **NetSetting.exe** to the start menu.

When you launch the program the following interface is shown. From the printer tab choose the printer you just installed. Move to the IP tab to set the printer for Static IP (the password is **1111**). This interface allows you to set the different properties of the printer and most importantly set the Static IP address.

GoDEX	NetSetting IP Setting	 ×
🚔 🖳 🎃 🔐	🌮 👔 🍫	
Printer Name:	GoDex TCP	Length(1~16)
Port No	9100	
Default Gateway	192.168.1.1 I	
Password	1111	Length(1~4)
◯ Get IP From	DHCP Server	
• Static IP		
IP Address	192.168.1.150 I	
Subnet Mask	255.255.255.0 I	
Set	Refresh	

Defining the label size

It may be necessary to define the "user" label size for correct printing. If this becomes necessary open Devices & Printer | Right click on the RT200i printer and choose Printer Preferences. Select the "USER" label name as shown and click edit.

Page Setup	Graphics Stock	Options Abo	put	
Name:	USER (2.36 in x 1.0)0 in)		\sim
	New	Edit	D	elete
Preview ALE	Orientation Portrait Landso Portrait Landso 	cape	Effects	-
Preset Name:	<current settings=""></current>		∼ Ma	nage
			Advanced Opt	ions
	© 2004-2015 Authors of the E	j Seagull Scien 3arTender® lab		
[ОК	Cancel	Apply	Help

Set the width to 2.36 in and Height 1.00 in, as shown.

Edit Stock								\times
Stock Name:	USER			Preview				
ID:	256			-				×.
Label Size Width:	e 2.36 in	Height:	1.00 in					
	Liner Width 0.00 in	Right:	0.00 in					
				C)K	Cancel	Help	
				C)K	Cancel	Help	

Then choose Apply > OK to save the changes.

Next choose Printer Properties

Choose Tools | Driver options. You'll need to be sure that the printable width and maximum width are the same as above 2.36 in.

Choose Apply > OK

Godex RT200 Properties	×	
General Sharing Ports Fonts	Advanced Color Management Security Tools About	
Printer Print Action Configu	ure ▼	
Driver Driver Options	Logging Options	
Status Monitoring	Driver Options	? ×
	Model Specifications Override Manufacturer Defaults X Resolution: 203 Y Resolution: Printable Width: 2.36 in Tracking: - Media Size Limits	is the value e it unless you know et to Default 203 Left ~
ОК	Minimum Width: 0.59 in Minimum Leng Maximum Width: 2.36 in Maximum Leng	
	OK Cancel Ap	ply Help

Frequently Asked Questions

Q: We have a Godex RT200i, labels are printing mis-aligned. How do we correct?

- A: These things should be checked, continuing through until the issue is resolved:
 - 1. Verify the right model label media # is being used. Only model # 03-02-1764 (2.4" x 1") is supported for full size labels.
 - 2. Turn printer off for 10-15 seconds, then power back on. Press Feed button to advance a clean test label.
 - 3. Use the physical Calibrate button (small round on backside of printer), to force a test print and self-correct.
 - 4. Shut off the label printer and make sure the label roll is fully seated inside the printer. Ensure no tight binding on the roll preventing it from moving easily. Ensure no dust or debris inside the printer.
 - 5. Double check the driver settings. Note, there are two common size settings, both listed below.

Full Size labels (Fairbanks1, Virginia, Oak Park, Decatur)

Have Anthology closed out completely first. Go to Printers & Devices | Printer Properties on the Godex | Printer Defaults | Advanced Options - Set to Vertical Offset to 0.20 on the Printing Position tab. Save changes, close out of printer properties and reopen Anthology and test.

Fonts	T	Tools	About		
General Sharing		Ivanced Color Manager			
Always available					
) Available from	12:00 AM	To 12:00	AM 🗘		
			Annual Control of Cont		
Priority: 1	•				
Driver: God	ex RT200	~	New Driver		
		, L			
Spool print docu	uments so program	n finishes printing faster			
O Start printing	g after last page is s	spooled			
Start printing	g immediately				
O Print directly to	🖶 Godex RT200 F	Printing Defaults		<	
	Page Setup Grad	phics Stock Options A	bout		
Hold mismatch	Stock				
Print spooled d					
	Name: USE	R (2.36 in x 1.00 in)	~		
	Contraction - Contraction	R (2.36 in x 1.00 in) New Edit		Advanced Ontions	7
		New Edit	. Delete	Advanced Options	?
	Contraction - Contraction	New Edit	. Delete	Advanced Options Printing Position User Commands Driver Options Pas	65 10
Enable advance	Preview	New Edit	. Delete	Printing Position User Commands Driver Options Pas	65 10
Enable advance		New Edit Orientation	Effects	Printing Position User Commands Driver Options Pas Position Adjustment Horizontal Offset: 0.00 in	65 10
Enable advance	Preview	New Edit Orientation	Effects	Printing Position User Commands Driver Options Pas	65 10
Enable advance	Preview	New Edit Orientation	Effects	Printing Position User Commands Driver Options Pase Position Adjustment Horizontal Offset: 0.00 in Vertical Offset: 0.20 in	65 10
Enable advance	Preview ALE MMM Preset	New Edit Orientation	Effects	Printing Position User Commands Driver Options Pas Position Adjustment Horizontal Offset: 0.00 in	65 10
Enable advance	Preview ALE MMM Preset	New Edit Orientation Orientation Landscape Portrait 180° Landscape 180°	Effects Mirror Image Negative	Printing Position User Commands Driver Options Pase Position Adjustment Horizontal Offset: 0.00 in Vertical Offset: 0.20 in Orientation Adjustment	65 10
☐ Keep printed dc ☐ Enable advance Printing Defau	Preview ALE MMM Preset	New Edit Orientation Orientation Landscape Portrait 180° Landscape 180°	Effects Mirror Image Negative	Printing Position User Commands Driver Options Pase Position Adjustment Horizontal Offset: 0.00 in Vertical Offset: 0.20 in Orientation Adjustment	65 10
Enable advance	Preview ALE MMM Preset	New Edit Orientation Orientation Landscape Portrait 180° Landscape 180°	Delete Effects Mirror Image Negative Manage	Printing Position User Commands Driver Options Pase Position Adjustment Horizontal Offset: 0.00 in Vertical Offset: 0.20 in Orientation Adjustment	65 10
Enable advance	Preview ALE MMM	New Edit Orientation Orientation Landscape Portrait 180° Landscape 180°	Delete Effects Mirror Image Negative Manage Advanced Options entific, Inc.,	Printing Position User Commands Driver Options Pase Position Adjustment Horizontal Offset: 0.00 in Vertical Offset: 0.20 in Orientation Adjustment	65 10

Have Anthology closed out completely first. Go to Printers & Devices | Printer Properties on the Godex | Printer Defaults | Advanced Options - Set the Stock to USER to 2.36 x 1.0

As well, you'll need to set Advanced Option sizes:

H Offset: 0.15in

V Offset: 0.20in

Anthology must be Closed and Opened to ensure new settings are used.

Stock	Graphics Sto		out	
Name:	USER (2.36 in	x 1.00 in)		~
	New	Edit		Delete
Preview ALE		tation ortrait andscape ortrait 180° andscape 180°	1 8 3 8 7 8 7 7	or Image jative
Preset Name:	<current settin<="" td=""><td>igs></td><td>~</td><td>Manage</td></current>	igs>	~	Manage
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	Authors of OK Options	the BarTender® lab	Apply	Help
	Authors of OK Options sition User Com Adjustment al Offset: 0.	Cancel	Apply	Help
Printing Pos Position Horizonta Vertical (Orientati	Authors of OK Options sition User Com Adjustment al Offset: 0.	mands Driver Opti	Apply	Help